

ZIMEN LTD — LEGAL OVERVIEW & DISCLAIMERS

(Issued 12 October 2025 • www.elavareconsulting.com)

1 Operator Information

Zimen Ltd (HE 404722)

Registered Office: 44 Orthodoxou Tower, Floor 3, 6042 Larnaca, Cyprus

Email: zimenlimited@gmail.com

Zimen Ltd is a **real-estate and property-development company** registered in the Republic of Cyprus.

In connection with its development operations, it may provide coordination and administrative support to clients and partners.

2 Legal Compliance

Our company and website operate in accordance with:

- The **laws of the Republic of Cyprus**, including:
 - Law 125(I)/2018 (Data Protection, implementing GDPR);
 - Law 156(I)/2004 (E-Commerce);
 - Law 133(I)/2013 (Consumer Rights); and
 - other applicable civil and commercial laws.
 - The **General Data Protection Regulation (EU) 2016/679 (GDPR)**.
 - The **EU ePrivacy Directive (Directive 2002/58/EC)**.
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3 Disclaimer

3.1 The information on this website is provided for general informational purposes only.

3.2 Zimen Ltd makes no warranty, express or implied, as to the completeness or accuracy

of the information.

3.3 This website does not constitute legal, financial, investment, or tax advice.

3.4 Visitors should obtain professional advice before acting on any information or entering into any transaction.

3.5 Links to third-party websites are provided for convenience. Zimen Ltd has no control over their content and disclaims liability for their accuracy or availability.

3.6 To the fullest extent permitted by law, Zimen Ltd shall not be liable for any loss or damage arising from the use of this website or reliance on its content.

3.7 Nothing in this section limits liability that cannot lawfully be excluded, including liability for fraud or personal injury caused by negligence.

4 Complaints Handling

4.1 Complaints must be submitted in writing to **zimenlimited@gmail.com** with “Complaint” in the subject line.

4.2 Please include your name, contact details, and a clear description of the issue.

4.3 We acknowledge receipt within **three (3) business days** and aim to provide a full response within **fifteen (15) business days**.

4.4 Complex matters may take up to thirty (30) days; we will inform you if additional time is required.

4.5 Data-protection complaints may also be directed to the **Office of the Commissioner for Personal Data Protection (Cyprus)**.

4.6 Records of complaints are kept for a minimum of **three (3) years** for compliance monitoring.

5 Consumer Right of Withdrawal

5.1 Consumers contracting online with Zimen Ltd have a **14-day withdrawal right** under the **Consumer Rights Law 133(I)/2013**.

5.2 If you request that work begin within the 14-day period, you must pay for services already provided.

5.3 The right is lost once the service has been fully performed within that period.

5.4 To exercise this right, complete and send the form below to **zimenlimited@gmail.com** before the withdrawal period expires.

6 Model Withdrawal Form

(Annex I(B) – Directive 2011/83/EU)

To: Zimen Ltd, 44 Orthodoxou Tower, Floor 3, 6042 Larnaca, Cyprus

Email: zimenlimited@gmail.com

I/We hereby give notice that I/We withdraw from my/our contract for services concluded with Zimen Ltd.

- Ordered on / received on: _____
- Description of service(s): _____
- Invoice number (if applicable): _____
- Name of consumer(s): _____
- Address of consumer(s): _____
- Signature of consumer(s): _____ (if on paper)
- Date: _____

7 Accessibility Commitment

7.1 Zimen Ltd is committed to ensuring that its website is accessible to all users, including those with disabilities.

7.2 The website follows key principles of the **Web Content Accessibility Guidelines (WCAG) 2.2, Level AA**.

7.3 We regularly test and update our website to maintain accessibility compliance.

7.4 If you encounter accessibility barriers, please email **zimenlimited@gmail.com** with details. We will respond within 15 business days.

8 Liability and Availability

8.1 While we strive to maintain continuous access, Zimen Ltd does not guarantee uninterrupted or error-free operation of the website.

8.2 We may suspend access for maintenance or technical updates without prior notice.

9 Contact for Legal Enquiries

For any legal, compliance, or data-protection matters, please contact:

Zimen Ltd

Email: zimenlimited@gmail.com

Address: 44 Orthodoxou Tower, Floor 3, 6042 Larnaca, Cyprus

10 Governing Law and Jurisdiction

This Legal Overview & Disclaimers page and all related matters are governed by the **laws of the Republic of Cyprus**, under the exclusive jurisdiction of the **Courts of Larnaca**.

Footer

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Court – Date of Issue: 12 October 2025